



Step 5 - Launch

Published on 07/20/2017

Overview

Now that your entire team has been fully trained, it is time to plan for and execute the roll-out of inMotion to your organization and customer base.

Together, we conduct one final review of your system configurations to ensure the system is optimized to meet your processing needs. During this review, we discuss any change management challenges and provide tested solutions for increased adoption of inMotion.

Customer Prerequisites

- Prepare for change management
- Compile list of team post-launch questions to review during final call

inMotionNow Responsibilities

- Answer any remaining navigational and customization questions
- Provide final roll-out assistance
- Conduct a Usage Review Call to discuss reporting, usage patterns and make recommendations accordingly (*within 2-3 weeks of launch*)

Final Steps!

- Complete tasks on the [Preparing for Launch Checklist](#)

Ongoing Resources

It is important to us you have the resources you need to ensure your team's continued success using inMotion. Please refer to the content found in this knowledge base for continued education. You can also reach out to our support team via phone or email using the contact links in the top right of this page. Our support team hours are from 8 am - 8 pm EDT.